

MAYDE CREEK ANIMAL HEALTH CENTER

BOARDING POLICY 2018

Vaccinations

DOGS- Rabies, Distemper/Parvo/Parainfluenza, Bordetella (kennel cough), and Canine Influenza (H3N8) (H3N2)

CATS- Rabies and Distemper. Leukemia vaccine highly recommended.

Your pet's vaccination needs will be individually assessed in order to comply with our admission protocol.

We must see written documentation or have a telephone confirmation from another clinic that these vaccinations have been done and when. It is the owner's responsibility to provide this information. Vaccinations given at home or by a breeder will not be accepted for boarding purposes. This is for the safety of your pet as well as all other pets in the facility.

We will use all reasonable precautions against injury, escape, or demise of the animal, but we will not be held liable or responsible in any manner whatever or any circumstances on account of the care, treatment or safekeeping of the animal or otherwise in connection therewith as it is thoroughly understood that you assume all risks.

Accommodations

Our boarding facility includes 50 indoor, air-conditioned runs with benches, 6 custom suites with furniture, and 34 cat condominiums. Feedings are twice daily or as directed with premium or owner-provided food. Pet's quarters are cleaned and sanitized daily or more as needed. Dogs are leash walked in a fenced area 2-3 times daily.

Boarding two pets together

Because our boarding facility is a new environment for your pets with unfamiliar odors, animals and people, pets that normally get along well at home, may display aggression or dominance while in a kennel setting. Although all measures will be taken to prevent problems from arising, pets in our boarding facility are unable to be monitored 24 hours a day. Unless reservations are made in our custom suite, no two pets will be allowed to board together in the same unit. By requesting that two pets be boarded together in our custom suite, as the owner of the two pets, you accept this risk and agree to pay whatever additional charges may arise from injuries sustained as a result.

There is no decreased pay rate for boarding two pets together in one unit. When boarding in a custom suite, the suite rate of \$47.00 is charged for the larger dog and the regular rate according to weight for the smaller dog. Dogs boarding at least three nights in a custom suite can receive courtesy baths.

Playtime

Playtime is available for both dogs and cats. For dogs this consists of supervised playtime outside in a fenced area with toys available. The rate for canines is \$9.70 per 15 minutes and can be done as often as you request. For cats, playtime consists of unsupervised time in our cat playroom- a room filled with cat furniture and toys. The rate is \$15.90 per hour for felines. However, feline leukemia vaccine is required for playtime. Playtimes are subject to change due to weather and/or pets behavior.

Parasites

For fleas, we use Capstar- a small tablet given orally that starts working within thirty minutes. In order to keep the boarding quarters clean and parasite-free, all pets upon their arrival will be treated with Capstar at the owner's expense. The Boarding Admission Form you sign will advise the charge for this. All pets with intestinal parasites will be treated with an oral dewormer according to weight at the owner's expense. The hospital and boarding facility, including the walking area outside, are on a scheduled maintenance program for flea and pest control.

Other Services

Since we are a full service hospital, other services your pet may need can be coordinated with his/her boarding stay. For an additional charge, physical exams, surgeries, dental cleanings, nail trims, ear cleanings, toothbrushing, or professional grooming can be requested.

Because your pet's daily medicating does require extra care and attention, there is an additional charge for this service. Oral and topical daily medication cost \$6.00 per day and injectable daily medication (such as insulin) cost \$16.00 per day. For some pets, boarding is a stressful experience that may trigger diarrhea. Although we feed a prescription diet specifically for the nutritional management of gastrointestinal distress, your pet may need a prescription medication to resolve this problem and to make your pet more comfortable. There is an additional charge for diagnostic tests if parasites are seen and/or if oral medications are necessary.

We carefully monitor and document your pet's activity while here, including appetite, urination and defecation. Any abnormal behavior, such as depression, inappetance, vomiting or diarrhea, is reported to the veterinarian on duty. A separate medication log records when you're pet's medication was given and by whom. Upon release, you may ask to see either of these records or inquire about your pet's behavior while here.

Bathing

We offer a special bath rate of \$16.80 or bath & nail trim for \$22.60 for dogs staying 2 or more nights in our boarding facility. Courtesy baths are offered for dogs staying 2 or more nights in our custom suites or 14 or more days in our regular kennel boarding. These baths will be done the day of release, so please give us until 5pm to accommodate this request. Cats are bathed at regular price.

Personal belongings

Bedding, blankets, toys, food, and treats for your pets are welcome. However, Mayde Creek Animal Health Center will not be responsible for items chewed or damaged. If bedding, blankets, or soft toys are soiled during your pets stay with us we will wash them unless told otherwise. Mayde Creek Animal Health Center will also be happy to provide bedding at your request if you choose or do not have anything with you. Please do not bring anything that you do not want labeled with a permanent marker.

Signature

I have read and understand the boarding policies of Mayde Creek Animal Health Center. Any questions or issues I have have been answered or addressed. I understand that conditions not known may make it advisable that treatment or surgery be done and I understand that Mayde Creek Animal Health Center will attempt phone contact whenever possible if a critical situation presents itself regarding the care of my pet.

Initial _____ Date _____